

STEELA PROFIL GENERAL SALES CONDITIONS

1. General provisions

These general sales conditions are an integral part of all sales contracts concluded with SERWISTAL Sp. z o.o.

Order placement by the Buyer means their approval of the conditions specified below.

2. Order

The order should be submitted by the Buyer in writing, faxed, mailed or emailed, and should also bear company and name stamp and the signature of the authorized person. The order should specify the exact name and address of the Buyer, the name of the goods and their quantity, article number according to the catalogue of SERWISTAL Sp. z o.o. and the date and place of delivery. Order confirmation will be sent by fax or email. Any changes proposed by the Buyer in the already confirmed order must be approved by SERWISTAL Sp. z o.o.

3. Price

Order fulfilment is based on the prices quoted in the offer of SERWISTAL Sp. z o.o. on the day of order confirmation. Prices include transportation costs to the place indicated by the Buyer located in Poland.

4. Delivery of the ordered goods

Shipping to the place indicated by the Buyer on the order does not include the unloading of the goods. The Buyer confirms the receipt of ordered goods by signing the delivery document. As soon as the goods are handed over to the Buyer, all benefits and burdens associated with the goods and the risk of accidental loss or damage of the goods shall be transferred to the Buyer. The company is not liable for damage caused during transport other than own transport of SERWISTAL Sp. z o.o.

5. Packaging and labelling

SERWISTAL Sp. z o.o. will use its best endeavours to ensure that the goods are packed properly. Steel sections are marked with the name of the company and product. Bundles are packed with steel tape. Other accessories are packaged in cardboard boxes with appropriate labelling.

6. Complaints

All complaints should be submitted to SERWISTAL Sp. z o.o. immediately in writing. Complaints concerning product quantity resulting from incorrect loading of goods or damage caused during transport should be reported by adding a note on the type of damage of the purchased goods on the waybill. The note must be signed by the driver who delivered the goods. Qualitative complaints may be submitted by the Buyer within the deadlines and on the terms set out in applicable laws. If the complaint is recognised, SERWISTAL Sp. z o.o. will replace the product with a new one, free of defects, or agree on appropriate compensation. Complaints handled in the way described above exclude the possibility of claiming further compensation. SERWISTAL Sp. z o.o. shall not be liable for damage caused during unloading, caused by improper use or storage of the goods by the Buyer.

7. Offers and standards

Offers and advertising materials concerning products of SERWISTAL Sp. z o.o. are intended for informational purposes only. The standards and samples of products are purely illustrative.

8. Final provisions

The Polish law shall apply to all matters not regulated herein.